

OUR GUARANTEE TO YOU

COLOUR ME IN!

START

Can you find your way around the maze and along the way find out about all the things City of York Council guarantee to children in care. You can ask your carer or worker if there is anything you are unsure of.

FAMILY & FRIENDS

We will support you to keep in touch with friends and family and help you to understand if this can't happen.



WHERE YOU LIVE

We will find you carers who will help you to feel safe, happy and cared for.



RIGHTS

We will make sure you know about your rights and the things you are entitled to such as an Advocate and an Independent Visitor.

YOUR REVIEW

Your review is all about you! Your Independent Reviewing Officer (IRO) will talk to you about how you want your review to happen.



SCHOOL

We will make sure you have a teacher in school who will support you to do well.



HEALTH

We will make sure you can talk to someone about your health and feelings if you want to.



SOCIAL WORKER

Your social worker will get to know you and listen to you.



GROWING UP

We will support you until you're an adult.



SEEING MY SOCIAL WORKER

We will meet every and I will let you know if this changes. If you would like to see me more often, you or your carer can let me know.

Sometimes I will need to visit you where you live. Is there anywhere else you would be happy to meet?

If you have any worries and want to talk to me about them between meetings, you can ask your carer or a teacher to let me know.

If you have asked me to do something, I will update you so you know what is happening.

If I am running late or need to cancel a meeting, I will let your carer or school know so that they can tell you.

I will let you know, if I need to share something you have told me.

I will let you know when I am going to be on holiday. Sometimes I may be unable to let you know if I am off work, for example if I am ill.

When I am not at work you can contact the duty team on:

During the day (9am – 5pm)

Emergency Duty (5pm-9am) **01609 780780**

HOW TO CONTACT MY SOCIAL WORKER

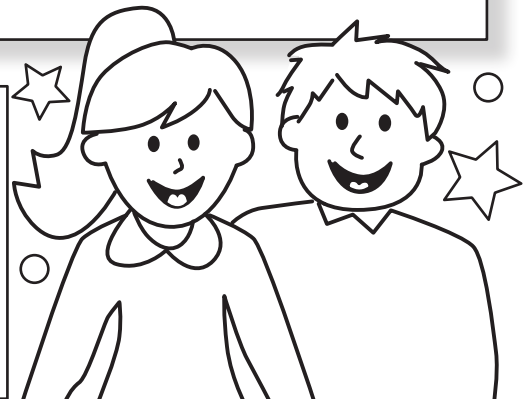
Name

Number

Working Days

Managers Name

MY HOBBIES AND INTERESTS



I will take a copy or photo of this so I have a record of what we have agreed.

Signed *Social worker*

Signed *Child/young person*

